

TRANSLATE and SUSTAIN the HEROIC QUEST

POLICY, PRACTICE and STRUCTURE

HUMAN SERVICES 2.0 - Inter Optimability

4th ANNUAL SOC CONFERENCE
...from Theory to Practice

Health + Education + Human Services = Vision

DEVELOPING RESPONSIVE PERFORMANCE MANAGEMENT & DATA SYSTEMS

What if we had in-house data analysis capability?

REDESIGNING WORKFLOW & TRAINING

the Lineworker has the GREATEST PRESTIGE!

OPEN INCLUSIVE PROCESS

BRIDGING & INTEGRATING SERVICE SILDS

Evidence based PRACTICE

Create Federal Policy Team

BUILDING OPEN & INCLUSIVE PROCESS

Promote, reward and authorize CHAMPIONS of OPEN & INCLUSIVE PROCESS

Funding & Resource Allocation

BUILDING PUBLIC & POLITICAL WILL

A National Coalition Representative of all sectors - Traditional & Nontraditional

cohesive healthy families Agenda

MANAGING CONFIDENTIALITY

Now ESTABLISH TRUSTED INFORMATION SHARING

IN PLAIN TALK

PERSON CENTRIC FAMILY FOCUS

Relationship Management

Relationship Management: A NAVIGATOR FROM START TO FINISH

Capacity Building at Home

System Concierge

Independence

Be Employed

Valued

Engage All the Family

Provide Options

Control

Self Sufficient

Be Respected

Be Heard

Trust

Network of Support

Someone to talk to

See the good in me

LEGAL PROTECTED STATUS

RESILIENT PROTOCOL - CHECK POINTS

ESTABLISHED STATUS

FAMILY LOCATION OF KIN

SIGNIFICANT ADULT

A GUARANTEE TO ADDRESS BASIC NEEDS

DESIRED STATE

CREATE AN ALL INCLUSIVE DIRECTORY

SYSTEM DELIVERS

"There's no place like Home!"

ARTICULATING GOVERNANCE & MANAGEMENT

Common Language

Accountability Codes

STRUCTURE

Fiscal Procedures

Smart Card that gives clients some flexible spending power.

Consistent match rates for funding across all programs, loosening of prior approval for integrated systems and SINGLE POINT of Federal service and approval for MULTI-AGENCY INITIATIVES.

INNOVATING FUNDING MECHANISMS & PROCESSES

Combine and collapse funding streams

Code Language

Fiscal

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Comprehend State Commissioner level leadership to present case for change

Technology is built to respond quickly to changes in policy and practice

Incent collaborative and inclusive leadership behaviors and structures

Highlight with POSITIVE STORIES about the PEOPLE

Communications strategy/campaign that speaks to TRANSPARENCY = ACCOUNTABILITY through report cards about legislative & compelling messaging about moral responsibility.

Clearly communicate how we intend to use the information

Results we plan to achieve

Provide the option to "Opt-Out."

Ensure they have access to their own information

Demonstrate to the Public accountability by applying the MTA Assessment tool to standardize metrics at a national level & demonstrate results.

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