

Connecticut Department of Social Services
Caring for Connecticut

FORWARD...
CREATING THE JOURNEY

RESPECT
TREATING ALL PEOPLE WITH DIGNITY AND UNDERSTANDING

AS WE ALIGN OURSELVES around OUR GOALS!

GUIDED BY OUR BELIEF IN HUMAN POTENTIAL, WE ENVISION A CONNECTICUT WHERE ALL HAVE THE OPPORTUNITY TO BE HEALTHY, SECURE, and THRIVING...
FOR *gnice!*

COMMUNICATION!
OPEN and CONSTRUCTIVE SHARING OF INFORMATION AT ALL LEVELS

WE ARE GUIDED BY OUR VALUES

Drive DECISION MAKING, COLLABORATION, and SERVICE COORDINATION through enhanced use of *Data* to IMPROVE SERVICES.
IMPROVE ACCESS to health and human SERVICES to GAIN INDEPENDENCE, ENHANCE HEALTH, and ACHIEVE WELLBEING.
Instill PUBLIC TRUST by continuously IMPROVING the way we ADMINISTER PROGRAMS, MANAGE OUR RESOURCES, and OPERATE OUR INFRASTRUCTURE.

FROM THE LATIN "VIDERE": TO SEE...
HOW CAN I BRING OUT HUMAN POTENTIAL AND OPTIMISM?
WE NEED Buy-In FROM WORKERS!
"WE ARE THE People BEHIND THE Plan!"

OUR MISSION IS Holistic AND PUTS PEOPLE at the Center!
AN ECOSYSTEM MODEL THAT ALLOWS FOR SEAMLESSNESS, SHARING, and CAPACITY...

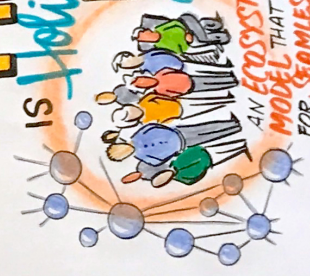
WE, along with our PARTNERS, PROVIDE PERSON-CENTERED PROGRAMS and SERVICES, to ENHANCE the well-being of INDIVIDUALS, FAMILIES, and COMMUNITIES..

WHAT do we NEED TO KNOW from Families?
WHO IS "THE FAMILY"?
PARTICIPATION in SERVICES
COMPREHENSIVE ASSESSMENT OF EACH FAMILY MEMBER...
HOUSING and TRANSPORTATION
EDUCATION NEEDS
SAFETY
HEALTH and HEALTH-CARE
...WHAT ELSE?
WHAT do we NEED TO KNOW from The System?
TOTAL ELIGIBILITY
CULTURALLY COMPETENT and COMMUNITY BASED SERVICES
SENSITIVE RESOURCES and INFORMATION
HOLISTIC ECOSYSTEM POINT OF VIEW
EXISTING or PAST PARTICIPATION in SERVICES
INFORMATION SHARING
...WHAT ELSE??

WHO IS OUR PUBLIC?

WHAT do we NEED TO KNOW from Families?

WHAT do we NEED TO KNOW from The System?



SELF DETERMINATION
HOPE FOR OUTCOMES
SKILL LEVEL and JOB READINESS
FAMILY DEMOGRAPHICS
TOTAL ELIGIBILITY
AVAILABILITY OF COMMUNITY BASED SERVICES
UNIVERSAL APPLICATION