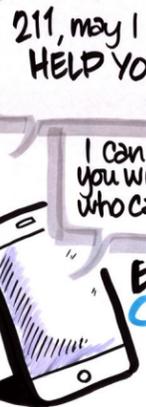# Bringing It Home...

TOOLS, KNOWLEDGE, and APPROACHES YOU CAN USE...

PARTNERS:

211 LA

A 501 c 3 NON·PROFIT...

"We handle 500,000 calls a year!"

Staffed by REAL·LIFE SPECIALISTS in 140 languages

- Partner with LA County SAFETY NET and HEALTH PROGRAM.
- Point of entry for LA County Homeless Family Solutions Center
- LA County Early Identification program
- First 5 program

FAMILIES WHO CALL are often unaware of the services that exist...
- HOMELESS SERVICES
- MENTAL HEALTH RESOURCES
- FOOD
- HEALTH CARE
- CARE COORDINATION
- LA COUNTY SERVICE NAVIGATION

"211, may I HELP YOU?"

I can connect you with someone who can help!

ENABLED BY CARELINQ SYSTEM!

HOW DOES DATA FLOW IN ORDER TO EXPOSE data, or LINK to data, or ADD to client data file?

WITH INTEGRATED DATA...WE CAN BETTER TRACK A FAMILY'S HISTORY OF CONTACTS!
THIS ALLOWS US TO INTERVENE AND OFFER RESOURCES MORE EFFECTIVELY.

EVIDENCE NEEDS RIGOR!
...and REPLICABLE STUDIES.

"Many programs that claim to be evidence-based AREN'T..."

"Outcomes and outcome data are UNEVEN..."

CENTER FOR EVIDENCE-BASED MODELING —Oregon

? WHAT DO WE NEED?
- DENOMINATOR
- AGENCY COST STRUCTURE
- LONGITUDINAL
- GEOGRAPHICAL SPECIFICITY

- MEASURE WHAT MATTERS.
- You need a THEORETICAL FRAMEWORK— as well as a THEORY OF CHANGE and an EVIDENCE BASE.
- DISCONTINUE WHAT DOESN'T WORK

MAKE IT INTERACTIVE.

WHAT DO WE LOOK AT?
- PATHS THROUGH FOSTER CARE.
- CONTACTS WITH CPS.
- REDUCING CHILD MALTREATMENT

OPEN DATA!

OPEN DATA is a PRIORITY of the EXECUTIVE!

You can track the EXECUTIVE'S PROGRESS on key INITIATIVES.

1100 data sets have been publicly released.

- Empower residents to PARTICIPATE IN GOVERNANCE...
- Promote INNOVATION among entrepreneurs and businesses...
- LEVERAGE PUBLIC INFORMATION, one of the greatest assets
- FOSTER CREATIVE THINKING!

Portfolio of Platforms

DATA·DRIVEN INSIGHTS AND PROBLEM·SOLVING IN LA

QUICK WIN APPS

RIGHT OUTREACH AND EDUCATION

INTEROPERABILITY
- COLLABORATION DRIVES VALUE.
- INSIGHTS ARE CRITICAL.
- DATA, LIKE POLITICS, ARE LOCAL.
- PUBLIC ENGAGEMENT AND TRANSPARENCY BUILD SUPPORT.

IS DATA A NON·PARTISAN ISSUE?

MARK LOGIC

HARNESSING DATA...
REIMAGINING SERVICES...
- LOWER TCO
- BETTER IT ECONOMICS
- NEW VALUE CREATION
- REDUCE RISK
- OPTIMIZE SERVICES + OPERATIONS

FREE THE DATA IN THE PUBLIC SECTOR!

HOW DO WE USE TECHNOLOGY TO TELL STORIES?

IMPROVE PEOPLE'S LIVES...

360°!

- IMPROVE SERVICES TO FAMILIES.
- UNDERSTAND BETTER INDIVIDUAL FAMILY STORIES.
- INTEROPERABILITY
  - CONSISTENT DATA
  - ACCESSIBLE, COMPATIBLE REAL·TIME DATA
  - 360° VIEW

4. JAN 24 2017