

IN GOVERNANCE, LEADERSHIP and COMMUNICATIONS

OUR PRIORITIES OVER THE NEXT 3 YEARS (by 2017) ARE:

FED ROLE in END GOALS

Involved in ESTABLISHING END GOALS to work towards TOGETHER

INTEROPERABILITY is a means to an end: IDENTIFY the END

With the END in MIND, ALIGN ALL around it including in ACA: Where did it WORK and Where did it NOT WORK

AUTHENTIC VOICES

ENCOURAGE and ALLOW ALL VOICES, including FED, STATE, LOCAL, CONSUMER...

FOCUS on WHAT, not WHO

Some countries are using two different state eligibilities: ASK the STATES and COUNTIES WHAT do YOU NEED?

INSTITUTIONALIZE what we LEARN

COMMUNICATE WHY

COMMUNICATION CAMPAIGN about INTEROPERABILITY

it's YOUR data, let's ALL USE it for improved DELIVERY and SERVICES



GOVERNANCE STRUCTURE

DRIVES PRIORITIES

leading to RE-DIRECTED FUNDING

provide MODELING of DESIRED BEHAVIORS in GOOD GOVERNANCE

OPERATIONALIZE the GOVERNANCE MODEL tool

VISIBLE FED-STATE AGREEMENTS and DATA SETS

CLEAR PROJECT CHARTER to FED

ALL players (Agencies) PRESENT at ALL MEETINGS

VISION to ORGANIZATIONAL CULTURE

REQUIRE STATES to CLEARLY EXPLAIN their GOVERNANCE STRUCTURES to FED

include SPECIFIC PROCESSES for any CONFLICT RESOLUTION

includes SHORT-MED-LONG term phases and WHOLE ENTERPRISE MISSION and all GOALS

maintain FLEXIBILITY to ADJUST as we evolve, learn and grow together

build in ITERATIVE Processes, including Software, procurement, measurements and reporting (failures and successes)

INSTITUTIONALIZE Practices of GOOD GOVERNANCE

STRATEGIC PLAN to bring VISION to the culture and get everyone involved and included

ROADMAP including all GOALS and any HAND-OFFS thru the process

PUBLIC STATEMENTS of things not written into statutes

make both INTERNAL and PUBLIC STATEMENTS

include KEY elements of STRATEGIC PLAN into People's JOB DESCRIPTION

INCENTIVIZE to work TOGETHER so all SING from the SAME SHEET by integration into the PERFORMANCE Reviews and by REDUCING their WORKLOAD