

# IN TECHNOLOGY, TRAINING and TECHNICAL STANDARDS, OUR PRIORITIES OVER THE NEXT 3 YEARS (by 2017) ARE:

## DISCOVERABILITY

DELIVER SERVICES in the LANGUAGE of the USER

DEVELOP METADATA SEARCH CRITERIA related to SOCIAL SERVICES

DEMAND AGGREGATION FORUM:  
-WHO is asking?  
-WHAT are they asking?  
-HOW are they asking?

## USABILITY

IMPROVED and CONSISTENT human INTERFACE by HARMONIZING TECHNOLOGY STANDARDS with the BUSINESS NEED

## SHARED SERVICES

establish GOVERNANCE around EXISTING SYSTEMS

- TOP 3 SHARED SERVICES:
1. COMMON GATEWAY to receive messages from ALL AGENCIES
  2. IDENTITY MANAGEMENT
  3. PROVIDER ENROLLMENT and ELIGIBILITY

INCLUDE these into the PILOT DEMONSTRATION

## INFORMATION INTEROPERABILITY

all SERVICE PROVIDERS can SEE, UNDERSTAND and REFERENCE each others TERMINOLOGY

each SUBDOMAIN PUBLISHES LINKED OPEN VOCAB. (LOV)

NH SIA core NORMALIZATION across all

SHORT TERM (12 mo) silo.gov → data.gov

confidentiality and legal work out the ACCOUNTABILITY of DATA SHARING

includes SPECIFIC CAPABILITIES around ACCESS MANAGEMENT including BACK-END ACCESS EXCHANGE

includes SOCIAL SERVICE METADATA

IDENTIFY the Pockets of GOODNESS happening in the FED. GOVT and MODEL them elsewhere

## DEMONSTRATION

to SHOW IMPACT of effective INFORMATION SHARING across HeHS, STATE and LOCALLY to SEE how it all WORKS TOGETHER

in a SPECIFIC, clearly DEFINED problem DOMAIN (ex. obesity)

include ONGOING ASSESSMENTS to LEARN from every step along the way: both what WORKED and what DIDN'T WORK...and SHARE all this for future projects

## STANDARDS

for DATA SHARING starting with REAL-TIME INDEX implemented thru NEM

TRANSFORMED DATA with a data standards DICTIONARY and data PUBLISHED in REPORTS and RAW FORM (as we get it)  
...it's YOUR RESPONSIBILITY to IMPROVE the DATA SETS

## SOCIAL IMPACT

require ASSESSMENT across ALL DOMAINS