

# Advancing INTEROPERABILITY through Leading Edge Initiatives

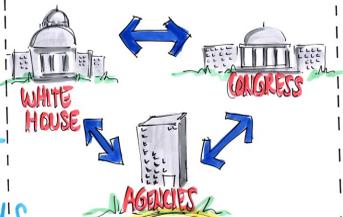
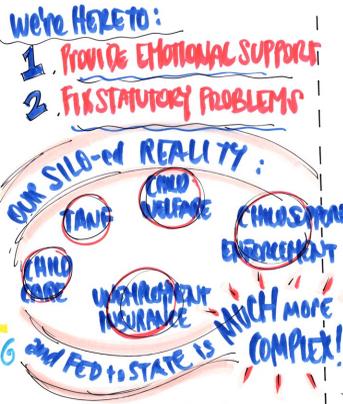
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 Director, Illinois Framework



THE ILLINOIS FRAMEWORK INCLUDES A ROADMAP TO

WHY DO WE NEED GOOD GOVERNANCE?  
 ...without it there's complete anarchy!

- EFFECTIVE GOVERNANCE:**
- ★ IDENTIFY and ASSEMBLE STRONG EXECUTIVE LEADERSHIP
  - ★ CREATE A SHARED VISION
  - ★ FORMALIZE GOVERNANCE STRUCTURE
  - ★ ESTABLISH CLEAR DECISION-MAKING PROCESSES
  - ★ EVALUATE GOVERNANCE SYSTEMS & ADAPT AS NEEDED
  - ★ MAINTAIN TRANSPARENT COMMUNICATIONS
- and HOLD MEETINGS ONLY:
1. WHEN A DECISION IS NECESSARY
  2. WITH THE DECISION-MAKERS
  3. IN OFFSITE ENVIRONMENT FOR STRATEGIC PLANNING
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**ANNE DE CESARO**  
 Prof Chair, Committee on Institutions  
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**ELLEN HOWARD COOPER**  
 Deputy Commissioner, Protection Policy Planning  
 NYC Dept of Homeless Services



ENHANCING NYC HOMELESSNESS PREVENTION THROUGH:

**VISUALIZATION AND GEO-MAPPING**

- BY TARGETING HIGH RISK:
- ☑ LOCATIONS (South Bronx, Citi Brooklyn)
  - ☑ BUILDINGS
  - ☑ TENANTS
- DH MATCHES & MAPS SHELTER ENTRY DATA WITH OTHER RELEVANT INFO... evictions filings, building violations...
- AND IS DEVELOPING A NEW TARGETING TOOL THAT WILL CREATE RISK ALGORITHMS TO PRIORITIZE BOTH TENANTS & BUILDINGS.

NEW YORK'S CHILD HEALTH PASS-PORT ANALYZES and EXPLAINS SHARING OF CASE-LEVEL INFORMATION AMONGST H&HS AGENCIES

Who does it **BENEFIT?** clients & work force

by providing: COORDINATED CARE and INTEGRATED CASE MANAGEMENT

...it was FUN to do, we were ON TIME and UNDER BUDGET!

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**MIKE WIRTH**  
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VA COMPREHENSIVE SERVICES Act Provides Services for at risk youth (foster care, spec. ed...)

- OUR RESULTS INCLUDE:
- ★ RISK-ADJUSTED PROVIDER PAYMENT MODEL
  - ★ SOCIAL-NETWORKING DATA MAPS OF AT-RISK YOUTH ... WHICH CHANGE OVER TIME SO WE CAN VISUALIZE TRENDS IN REAL-TIME
- OUR LESSONS LEARNED include:
- 🍷 TECHNOLOGY WAS A KNOWN RISK ... #1 DON'T HOLD US BACK
  - 🍷 CHANGE MANAGEMENT WAS A CHALLENGE
  - 🍷 ACHIEVING STAKEHOLDER SUPPORT WAS CRITICAL
  - 🍷 DON'T ACCEPT THE STATUS QUO!
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IJIS INSTITUTE: INFORMATION SHARING and SAFEGUARDING INTEROPERABILITY in the WHITE SPACE and COORDINATING STANDARDS:

IF WE DON'T PUT THESE INTO A STRUCTURE WE'LL CONTINUE TO RE-INVENT THE WHEEL

WHAT IS POSSIBLE THRU A L-I-G-N-M-E-N-T OF FRAMEWORKS AND CONNECTING DIFFERENT MISSION INTERESTS?

**STEVEN AMBROSINI**  
 Exec Dir, IJIS Institute

