

The STEWARDS of CHANGE

6th ANNUAL NATIONAL CONFERENCE

BUILDING A NATIONAL HUMAN SERVICE INTEROPERABILITY ARCHITECTURE and DEMONSTRATION PILOTS

"It's about ACCOUNTABLE CARE COMMUNITIES!"
"It's also about BUSINESS INTELLIGENCE!"

INTEROPERABILITY is:

- Do we have INCENTIVES for INTEROPERABILITY?
- ...not just about technology...
- ...definitely about STRATEGY...
- ...definitely about HUMAN FACTORS like collaboration and sharing!



We have CONNECTIONS and PARTNERSHIPS that help us to be INTEROPERABLE!

- Employers
- Social Security
- Corrections
- TAN
- Health
- Military
- Education
- Mental Health

CHILD SUPPORT

EXCHANGING DATA between:

- PUBLIC SECTOR and PRIVATE SECTOR ...
- STATE and STATE...
- FEDERAL and STATE...

"We HAVE to be INTEROPERABLE and SHARE DATA because it's WHAT WE DO!"

"We NEED to be a SERVICE and DATA NAVIGATOR for FAMILIES!"



For deeply poor custodial families, CHILD SUPPORT represents the primary income source for the family...

...and CSE aims to BUILD the CAPACITY and COMMITMENT of PARENTS to SUPPORT their CHILDREN...

VISITATION

HEALTH CARE

FAMILY VIOLENCE COLLABORATION

LOCATING PARENTS/SUPPORT COLLECTION

FATHER ENGAGEMENT

CHILD SUPPORT PREVENTION



"...and in order to do that, I need some SUPPORT MYSELF!"

As a result of coming into the CSE system, fathers often become connected to other workforce and family mediation services...

The EXECUTIVE MEMO essentially underwrites what we've been trying to do.

INTER-OPERABILITY

- Reduce DUPLICATION...
- Increase COLLABORATION...
- STRATEGIZE for INFORMATION EXCHANGE...
- Promote SHARING...

- the PANEL
- VICKI TURBESKY
 - BRYAN SAMUELS
 - DAVID JENKINS
 - KIM RICHESON
- MODERATOR: GERRY PARE

★ CHILD and ADOLESCENT NEEDS ASSESSMENT

Using assessment data to improve UTILIZATION and QUALITY of CARE...

CONSOLIDATION and INTEGRATION

How do you develop a STRATEGY of SERVICE INTEGRATION where FAMILIES can WALK in the DOOR... FIND a COMMON IDENTITY across SERVICES... and HAVE ACCESS to the FULL RANGE of SERVICES.

Know your population...

Know the need...

Retool the system to meet the current need...

Share data and create inter-system connections to ultimately achieve better service outcomes and capacity.

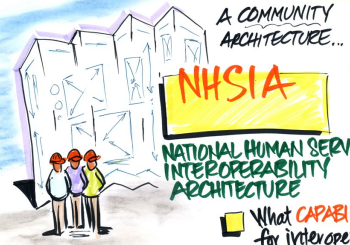
...in REAL TIME!

- ★ Better PERMANENCY...
- ★ Better SERVICE for KIDS at HOME...
- ★ Fewer KIDS of COLOR entering the system...
- ★ Better EDUCATIONAL OUTCOMES for kids in care...



FOR US KIDS in CARE and OTHER KIDS who face lots of CHALLENGES, YOU NEED to KNOW WHERE THEY ARE in REAL TIME.

You need to CONNECT the DOTS for them... You need to GET the DOTS RIGHT, too!



NHSIA

NATIONAL HUMAN SERVICES INTEROPERABILITY ARCHITECTURE

- What CAPABILITIES are needed for interoperability?
- What is ALREADY BEING DONE?
- What are the COMMONALITIES across human service systems?



NIEM

NATIONAL INFORMATION EXCHANGE MODEL