

FROM DATA TO INTELLIGENCE... continued.

Q & A

How GENERALIZABLE are these case studies to other locales?

- Some data and algorithms are proprietary... but in other cases, the data could be readily repurposed and shared.

How do you use the data to RED FLAG CASES and take action on them?

- Even with the "red flags", a human contact/review is required to take action. However, the red flag allows for better prioritization of action/investigation.



How does SSIRS cut/reduce COST?

- SSIRS cuts costs through the reduction of fraud, redundancy, and better monitoring of time-limited/conditional assistance.

Is it PROBLEMATIC to do PREDICTIVE MODELING without the context of HISTORY and HUMAN-BASED JUDGMENT?

- Currently, these models are deployed at the executive level and probably wouldn't be used below the director of service level... Caseworkers are still required to consider all of the data/information in the case file.

How do the models account for the negative impacts of profiling as well as the overrepresentation of some groups in the system?

- Different factors can be weighted...
- We want to utilize all of the touchpoints in the community to contribute acute data to give an accurate picture of what is happening right now.

What about privacy laws like HIPAA?

- We work within the guidelines of current laws and statutes, and we share what information we can.

The model needs to be DYNAMIC and UPDATABLE!... Not static...

PREDICTIVE MODELING is only as good as the information you PUT INTO IT!

