

# PERSPECTIVE FROM THE STATES

## QUESTIONS TO PONDER

☆ Jerry Friedman

### LEADERSHIP

- Challenging status quo
- Finding wiggle room and possibilities
- Coming together - we're singing off the same song sheet!

### INNOVATION

- It's happening in pockets but especially at the local level

### HIT

- Broad public support and new resources are powering Health Information Technology

### WORKING TOGETHER

Welfare Reform!

We Learned

- Local driven
- Partnerships & collaboration
- Self-sufficiency principle
- Good Data is essential
- Personal responsibility is vital
- We could positively alter the nature of the state & federal relationship

I'm really starting to get along with my states!



### EVALUATION & AUDIT

Will evaluators and auditors approach their reviews from a conceptual framework of integration, or judge composite pieces of the system through individual program lenses?

### VALUES & VISION

Can we agree on and articulate a clear vision and mission related to integration?  
Can it permeate our policy and practice at all levels?

### PERSONNEL MANAGEMENT

Can, or will, the Federal government personnel system devise a strategy that rewards excellence in interoperable execution?

### INTEGRATED INFORMATION SYSTEM

Can, or will, the Feds support and fund the development of an integrated information system that may not fit neatly into a categorical cost allocation methodology?

### EMPOWER AUTOMATION

Will the Feds empower the development of agile, nimble and timely automation tools?

### ACCOUNT CODE STRUCTURE

Can, will, the Feds permit the development of an account code structure that accommodates interoperability, reflects an investment strategy and produces unduplicated client count and associated service costs per client?

### PERFORMANCE MEASURES

Can we agree on relevant data sets that measure outcomes?  
Can, or will, the Feds invest in good data?

### STAMINA & STABILITY

Is there a long term strategy for interoperability that can outlive political change and categorical advocacy opposition?

### TRAINING

Can, or will, the Feds invest in cross-program training, breaking the paradigm that favors specialization?

### DIRECTION SETTING

Can we agree on a common definition of needs and what success looks like?