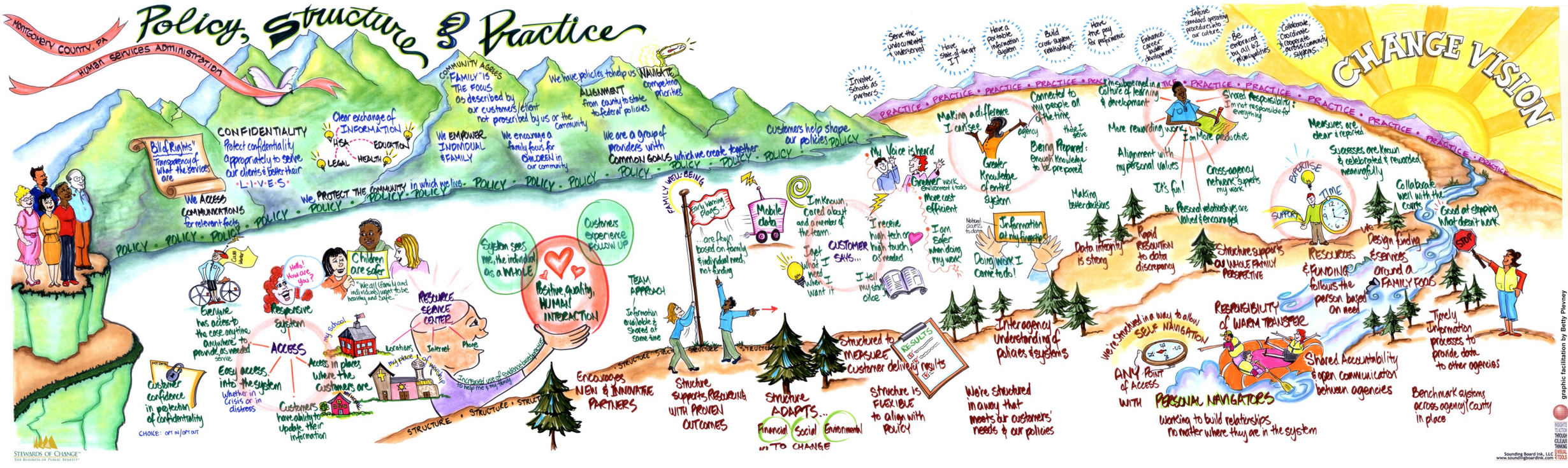
Montgomery County, PA
Human Services Administration
Policy, Structure & Practice
Bill of Rights" Transparency of what the services are
We access communications for relevant facts
CONFIDENTIALITY Protect confidentiality appropriately to serve our clients & better their L·I·V·E·S
Clear exchange of INFORMATION
HSA
EDUCATION
LEGAL
HEALTH
We protect the community in which we live
We empower individual & family
Community agrees "Family" is the focus as described by our customers/client not prescribed by us or the community
We encourage a family focus for children in our community
We have policies to help us align the competing priorities
ALIGNMENT from county to state to federal policies
We are a group of providers with common goals which we create together
Customers help shape our policies
POLICY · POLICY · POLICY ·